

Hardesty Municipal Authority

109 S. Broadway • PO Box 126 • Hardesty, OK 73944
580-888-4568, TDD # 711 • Mobile: 580-524-1515 • hardestyok.com

Dear New Customer,

We would like to welcome you to Hardesty. Enclosed you will find an application for utility services and general information. Please fill out the application and turn it in to the town clerk, along with the deposit for services.

How Hardesty's billing works:

- Meters are read at the end of each month.
- Bills are mailed at the beginning of each month.
- To avoid paying the late charge, pay the amount "Now Due" on your bill by the 10th.
- To avoid disconnection, bills must be paid by the 20th of the month.
- If your services are disconnected, there is a \$100.00 utility reconnect fee per meter, which must be paid along with the current bill before services may be reconnected.
- Credit or debit cards are now accepted on hardestyok.com, and automatic withdrawal payments are an option. The town clerk must set up your account with a password (letters and numbers only, case sensitive). Usernames are automatically generated.

It is a federal offense to tap into or turn on town utilities without obtaining town permission. A fee of \$100.00 will be levied on anyone turning on or tampering with town utilities without proper authorization from the systems operator.

Please let us know if you have any questions.

Sincerely,

Crystal Bollinger
Town Clerk

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed complaint form or letter to USDA by mail at U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW., Washington, D.S. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

This institution is an equal opportunity provider.